



Product Release Notes: NComputing vSpace[®] Server 6.2.7.2 for X350 and X550

Product: NComputing vSpace Server

Version: 6.2.7.2

Supported Operating Systems:

- Microsoft Windows Server[®] 2008 R2 SP1
- Windows MultiPoint Server[®] 2011 (WMS)
- Single user instances of Windows 7 SP1* (32-bit and 64-bit).

Supported NComputing Access Devices:

- X-350
- X-550

*For licensing details, see www.ncomputing.com/mslicensing)

The following notes contain important information, please read this entire document to ensure that your installation and deployment process goes as smoothly as possible.

What's New:

This maintenance release implements several fixes and stability improvements as an update to the previous vSpace 6.2.6.1 major release.

Resolved Issues:

• **General Audio Functionality**

Several issues that could cause the Windows Audio Service to use inordinate amounts of system resources and in some cases stop working after multiple stations played audio over an extended period of time have been resolved.

• **Audio Playback While Playing Video**

A known issue that could cause audio to behave inconsistently during extended video playback has been resolved.

- **Adobe Flash Stability**

An issue that could cause Adobe Flash to become unstable and potentially crash while viewing flash based websites has been resolved.

- **NC Console Password Functionality**

Users should now be consistently prompted for a password when opening NC-Console if a password has been set.

- **Errors When Updating vSpace**

An issue that could generate several error messages and a failure to complete the installation process when updating from vSpace Server 6.2.4.10 to 6.2.5.3 has been resolved.

Errata / Known Issues:

- **Audio Performance in IE10**

Audio playback may drop in performance or “stutter” when viewing Youtube videos in Internet Explorer 10. This issue does not affect other browsers (such as Chrome), or local video playback (such as Windows Media Player or VLC). This issue can at times be resolved by restarting Internet Explorer.

Contacting Technical Support and Additional Resources

- Visit the NComputing Knowledge Base at www.ncomputing.com/kb for more information, guides, and walkthroughs.
- To request Technical Support, please visit the NComputing Support page at www.ncomputing.com/support/overview

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