



# Product Release Notes: NComputing vSpace<sup>®</sup> Software for the X-series version X-4.4.11.1

**Product:** NComputing vSpace for X350 and X550 desktop virtualization kits

**Version:** X-4.4.11.1

This release supports 32-bit versions of Microsoft Windows Server<sup>®</sup> 2003 R2 SP2 and Windows XP SP3.

This vSpace software can be configured to deliver a Windows XP end-user experience through vSpace virtual desktops running on Windows Server 2003 R2 SP2, and Windows XP\*. (For licensing details, see [www.ncomputing.com/mslicensing](http://www.ncomputing.com/mslicensing))

**Supported Hardware:** NComputing X350 and X550

These notes contain important information on the newest vSpace software for your X-series NComputing desktop virtualization kits. Also, please review the X-series User Manual available for download at [www.ncomputing.com/documentation](http://www.ncomputing.com/documentation)

## **What's New:**

This is a maintenance release that replaces the previous vSpace X-4.4.10.4 release. The only change to this release is support for newly produced X350 and X550 kits with the latest range of serial numbers. Customers running X-4.4.10.4 with existing X-series cards do NOT need to update to this release unless they have recently purchased an X-series kit and/or have experienced a card initialization problem. For all new installations this release should be used.

## **Important additional notes on this release:**

- **Do not install on a system previously used as a U-series or L-series host:** Do not install this on an OS where vSpace for the U- or L-series was previously installed. If your host system currently has vSpace for U- or L-series installed, you need to start again from a clean OS installation.
- **Do not install in a virtual machine:** The X-series is not supported with virtual machines. The operating system and vSpace must be installed directly on the physical hardware.
- **Do not Hot-swap/Hot-plug access devices:** If you need to reconfigure the cabling to your access devices, power the system down, make the changes, and then power-up again. Hot-swapping/hot-plugging of the X-series access devices is not supported and can cause host system problems.

- **Refer to User Manual for Details:** For more information please see the X-series User's Guide in the Support section on our website.

\*Windows Server and appropriate client access licenses are required for multiuser environments using NComputing products. Client operating systems such as Windows XP, Windows Vista and Windows 7 are appropriate for single user applications such as 1:1 VDI, display systems and remote access. Additional information on licensing is available at [www.ncomputing.com/mslicensing](http://www.ncomputing.com/mslicensing) including frequently asked questions.

#### **Contacting Technical Support and Additional Resources**

- Visit NComputing's Knowledge Base at [www.ncomputing.com/support.aspx](http://www.ncomputing.com/support.aspx) for more information.
- To request Technical Support, please visit the NComputing Support page at [www.ncomputing.com](http://www.ncomputing.com)
- For general information about NComputing please visit us at [www.ncomputing.com](http://www.ncomputing.com)

#### **Disclaimer**

Information contained in this document may have been obtained from internal testing or from a third party. This information is for informational purposes only. Information may be changed or updated without notice. NComputing reserves the right to make improvements and/or changes in the products, programs and/or specifications described herein anytime without notice. All NComputing software is subject to NComputing intellectual property rights and may be used only in conjunction with Genuine NComputing hardware and in accordance to the NComputing End User Licensing Agreement and Terms of Use.

**[www.ncomputing.com](http://www.ncomputing.com)**

©Copyright 2003-2012 NComputing, Inc. All rights reserved. NComputing is the property of NComputing. Microsoft, Windows and XP are registered trademarks of the Microsoft Corporation. Other trademarks and trade names are the property of their respective owners. Specifications are subject to change without notice. Performance may vary, depending on the configuration of the shared computer.